

Terms and Conditions

Return of goods

The customer may reject and return goods provided that:

- A) The goods are damaged, wrongly supplied, defective or not in accordance with the order.
- B) The goods are returned within one month of the date of invoice in respect of these goods.
- C) The customer notifies FurnX of the invoice number in respect of the goods to be returned.
- D) All goods returned by the customer are subject to assessment by FurnX and if permitted by the Australian Consumer Law or any other law, may refuse to accept the return of the goods at its sole discretion.

In the case of goods unwanted by the customer, the return and credit of these will be at the discretion of FurnX.

In the event that FurnX agree to a return and credit, the goods will only be credited if they are returned in the original state or condition in which they were supplied, and remain in original boxes with all packaging and instruction material; and the goods are in as new condition as is reasonably possible, and are from current stocked ranges.

In the case of unwanted goods a standard restocking fee of 15% of the invoice value of the returned goods will be applied and the customer will bear the freight cost of return of the goods

Futile Deliveries

If a project / installation is refused at point of delivery, a futile delivery/trip charge may be imposed at our discretion. The charge for a futile installation will be \$750.00 per day, and re-delivery will be completed on the attainment of a purchase order to that effect.

Title

Legal and beneficial ownership of the goods will not pass to the customer until such time as the goods have been paid for in full.

Inspection

Unless the customer has inspected the goods and given written notice to FurnX within 2 days of receipt of goods that the goods are damaged or do not comply with the relevant specifications or descriptions, the goods are deemed to have been accepted in good order and condition.

Cancellations

Cancellations of orders will only be accepted on stock ranges prior to the delivery date. No cancellations will be accepted on goods specially ordered. FurnX may seek to pass on any associated freight or administration costs incurred before the cancellation.

Warranty

All goods supplied are covered by a Commercial warranty.

Refer to the Product Warranty document under the Our Services on the FurnX web site: www.rapidline.com.au

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5/605 Zillmere Rd
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VIC 3026

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